

Warranty conditions

VALID FROM 1.1.2021

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1. DURATION OF THE WARRANTY

Augusta Plastics GmbH guarantees that at the time of delivery and for 20 years thereafter the products of the brand „Paddock-Platten.at“ are free from material defects.

This applies to the following products:

Paddock mat	RL40 & RL50
Riding arena grid	RH45
Stable and box tile	RH50
Stable and box mat	SBM43

The color scheme is not part of the warranty.

2. MATERIAL PROPERTIES

As with all recycled plastics, our products can also be subject to fluctuations.

The mechanical properties may also deviate slightly from the data sheet specifications.

The surface of recycled products can sometimes have different textures, the material can contain small inclusions and blowholes as well as color particles on the surface.

3. WARRANTY TERMS AND CONDITIONS

If material defects should occur in our plastic recycling products when they are used properly and in accordance with their intended use, the corresponding goods will be replaced after they have been inspected (replacement delivery guarantee).

The prerequisite for our warranty services is the installation and application or use of the products in accordance with these installation instructions and installation recommendations.

Any other reimbursement for transportation, installation, reinstallation, consequential damages, dismantling or other costs are excluded from the warranty.

4. PROCESSING OF THE WARRANTY

In order to process your warranty claim quickly and correctly, please contact us in writing with the following information:

Copy of the invoice

Detailed description of the defect

Pictures and/or samples of the product complained about

5. EXCLUSION OF THE WARRANTY

The following are expressly excluded from any warranty:

Defects attributable to normal wear and tear within the scope of intended use.

Defects, such as dimensional changes and discoloration, which can be caused by temperature changes or climate and weather conditions.

Defects attributable to the conduct of the customer or third parties (improper use and assembly, modifications to the product, use of third-party parts, improper transport, packaging and storage, intentional damage).

2. Choice and remnant sales

Goods not manufactured by Augusta Plastics GmbH

6. COMPETENT JURISDICTION

The place of jurisdiction is the registered office of Augusta Plastics GmbH. This guarantee applies in addition to our General Terms and Conditions. Austrian law shall apply exclusively.

Lannach, the 1.12.2020

